

## **Vaibhav Gems Ltd. bestowed with the prestigious ISO 9000:2001 certification.**

Under the quality leadership of Mr. Sunil Agrawal, the Chairman, Vaibhav Gems Ltd. has been bestowed with this prestigious certification.

Vaibhav Gems Ltd. is a multi national company in the jewellery industry having offices across the globe in New York (STS Jewels Inc.), London (The Jewellery Channel), Germany (Der Schmuckkanal GmbH), Japan (STS Gems Japan Ltd), China (STS Gems China Ltd.), Hong Kong (STS Gems Ltd), Thailand (STS Gems Thai Ltd. and STS Creations Thai Ltd.)

ISO does not itself certify organizations. Many countries have formed accreditation bodies to authorize certification bodies, which audit organizations applying for ISO 9001 compliance certification. Although commonly referred to as ISO 9000:2000 certification, the actual standard to which an organization's quality management can be certified is ISO 9001:2000. Both the accreditation bodies and the certification bodies charge fees for their services. The various accreditation bodies have mutual agreements with each other to ensure that certificates issued by one of the Accredited Certification Bodies (CB) are accepted world-wide.

The applying organization is assessed based on an extensive sample of its sites, functions, products, services, and processes and a list of problems ("action requests" or "noncompliances") made known to the management. If there are no major problems on this list, the certification body will issue an ISO 9001 certificate for each geographical site it has visited, once it receives a satisfactory improvement plan from the management showing how any problems will be resolved.

An ISO certificate is not a once-and-for-all award, but must be renewed at regular intervals recommended by the certification body, usually around three years.